From: Richard Hecker
To: Microsoft ATR
Date: 12/14/01 2:05pm
Subject: Settlement comments

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## Dear Renata;

I thank you for this opportunity to express my concerns about the proposed settlement. This case has been difficult from the start and I have followed the progress of it diligently. As a Senior Software Engineer, my understanding of the claims has motivated me to give serious consideration to the proposed settlement. I hope the invitation to use this email account was sincere and that my views will be given equal weight as the comments that are submitted via other means.

Perhaps my biggest concern involves the attitude Microsoft displayed throughout the process. The litigation phase is over and the facts are clearly established. As a monopolist, Microsoft must follow the law. It will encourage them to break the law if you minimize the penalty. Their view of the law was expressed by some of the evidence they tried to submit and I was shocked from a professional standpoint.

I am also concerned that this settlement does little to eliminate the gain Microsoft accrued from killing their competition. If Microsoft keeps the gains from their previous illegal action, how can we expect the new competition to fair against them? I would like to see a settlement that provides assurances for such fair competition.

I see this settlement as having national significance in my own specific way. Microsoft is a large company with many shareholders and they contribute a significant amount to our economy. I see them as collecting monopoly benefits from the desktop section of this computer revolution. I expect that this desktop section will continue to drive productivity gains. Healthy competition based upon open standards is important. Full disclosure of

all file specifications and application programming interfaces should be a minimum requirement. I would also like to see complete documentation of their network protocols as they expand their .NET services. Basically, I want to eliminate any aces they might try to conceal up their sleeve.

In summary, the proposed settlement does not suffice. I know it will require more effort but the health of our desktop industry warrants it.

Richard